FINANCE & AUDIT COMMITTEE REPORTS								
From	Perio	d start d	ate	То	F	Period en	nd date	
	27	80	2020		22		10	2020
	0	verview o	of Charity's k	ey details				
Charity name:	The Unive	ersity of E	Bath Student	s' Union				
Other names:	Other names: The SU							
Charity number:	1143154							
Charity address:	The SU B	Bath, Univ	ersity of Bat	h, Clavertor	Down, Ba	ath, BA27	7AY	
Governing document: Articles of Association								
Constitution:	Unincorpo	orated as	sociation					
	Details of Charity's professional services							
Bank name:	National \	<b>Nestmins</b>	ster Bank Plo	;				
Bank address:	39 Milson	n Street,	Bath, BA1 1I	DS				
Auditor name:	RSM UK	Audit LLI	<b>-</b>					
Auditor address:	Hartwell H	House, 5	5 – 61 Victor	ia Street, Br	istol, BS1	6AD		
		Comm	ittee Membe	rship				
Trustee name	Office	е	Start da	ate En	d date	App	ointme	nt
Francesco Masala	Preside	ent	02/07/20	02/0	7/2021		l by Men	
Tom Sawko	Sport Of	ficer	02/07/20	02/0	7/2021	Elected	l by Men	nbers
Rob Clay	Independent	12/10/20	015 12/	0/2021	Appointe	d by the	Board	
Jordan Kenny	n Kenny Independent Ti			019 19/	2/2022	Appointe		
Valerie Copenhagen	Independent	Trustee	19/12/20	019 19/	2/2022	Appointe	d by the	Board
Kate Aldridge	Independent	Trustee	19/12/20	019 19/	2/2022	Appointe	d by the	Board

Content	Report Number
Report on minutes of the previous meeting and actions arising	R1
Report on finance and audit	R2
Report on risk management	R3

#### **PURPOSE**

#### To:

- approve the minutes of the previous meeting;
- inform Trustees of the outcome of actions arising from that meeting;
- note any decision that have been made since without a meeting.

#### **CONTENTS**

Page 1: Report

Pages 2-4: Appendix 1: minutes

#### **REPORT**

#### 1. MINUTES OF THE PREVIOUS MEETING

- 1.1. The minutes of the previous meeting are attached as appendix 1 and require approval before being signed by the Chair.
- 1.2. If any Trustees have any amendments can they please email these to the secretary before the meeting. Any amendments made will be noted at the meeting.

#### 2. OUTCOME OF ACTIONS ARISING FROM THE LAST MEETING

- 2.1. The Head of Finance to check what the impact of the proposed change to the limit authorisation would have been on last year's asset register.
- 2.2. The Head of Finance/Chief Executive have prepared a budget plan for the committee to consider at this upcoming meeting.
- 2.3. The work to identify charity grants to apply for to help support The SU through the pandemic is currently ongoing with Head of Finance, Sport Officer and Valerie Copenhagen.
- 2.4. The Chief Executive to draft communications to go out to key stakeholders communicating SU priorities for during the pandemic.

### 3. DECISIONS MADE WITHOUT A MEETING

3.1. No decisions have been made by the Trustees without a meeting since they last formally met.

#### **ACTIONS**

**4.** Trustees are asked to note the report.

CONTACT:	Gregory Noakes (Governance & Executive Support	Telephone: 01225 386362
	Manager)	E-Mail: g.d.noakes@bath.ac.uk

# **APPENDIX 1: Finance & Audit Committee minutes**

Meeting:		Finance & Au	udit Committee				
Location: Mic		Microsoft Tea	ams Meeting				
Date & Time: Thu			h August 2020 at 9am				
			3				
Present:							
Tom Saw		Sport Of	fficer (Chair)				
Jordan K	enny		dent Trustee				
Katie Ald			dent Trustee				
Rob Clay			dent Trustee				
	openhage		dent Trustee				
	<u> </u>						
In attend	lance:						
Gregory	Noakes	Governa	ance & Executive Support I	Manager (Secretary)			
Helen Mo	Henry	Head of	Finance				
Andrew N	<b>AcLaughlir</b>	Chief Ex	recutive				
Item							
1.	Apologic	es for absence					
	Name		Reason	Accepted			
	Frances	co Masala	Annual Leave	Yes			
2.	Notice o	f any other bus	iness				
	No items	were identified	for discussion under any o	ther business.			
3.	Declarat	Declaration of conflict of interest					
	No confli	cts of interests w	vere declared in any items	on the agenda.			
4.	Minutes of the previous meeting and matters arising						
	The Committee received a report on the minutes of the previous meeting and matters arising (See R1 of the Committee reports).						
		hey approved the previous minutes for the Chair to sign and noted that the following matters ere still to be actioned:					
	ACTION: The Head of Finance to check what the impact of the proposed change to the limit authorisation would have been on last year's asset register.						
5.	Finance	& Audit					
	The Committee received a report on finance and audit matters (see R2 of the Committee reports).						
	QUESTION: A Trustee asked how much reserves did The SU have at the start of the year.  ANSWER: The Head of Finance reported that The SU had begun the year with £430,000 in the reserves.						
	(Valerie	Copenhagen jo	ined the meeting at this	point)			

**QUESTION:** A Trustee asked if using the reserves to support operating costs would be considered a reasonable use of the reserves.

**ANSWER:** A Trustee explained that one of the primary reasons for having reserves was to provide The SU with an emergency fund to support it during times of financial difficulties.

The Committee discussed the likelihood of Scenario Two occurring and concluded that activities such as club nights would be unlikely to resume until September 2021. While it was possible that restrictions might be lifted sooner plans should not rely on this. Instead plans should identify decisions that could be taken in-year to make further crucial savings if needed.

The Chief Executive advised that students will be expecting to have activities and if these are not available they will likely self-organise these increasing the risk of transmission. In the event of a local lockdown the impact to the budget will likely be more severe as there will be no furlough scheme to support staffing costs.

The Committee agreed that The SU should plan for a maximum -£150,000 deficit budget, but wherever possible actions should be taken in-year to reduce this further. This will ensure that there are still reserves for next year where further actions may be necessary depending on what the situation is with COVID-19. In order to achieve this deficit budget it will be necessary for additional savings to be identified by senior management and applied top down in the event that actual circumstances turn out closer to Scenario Two than Scenario One. These savings should be identified now and, as far as possible, we should also identify decision points where each saving would need to be enacted in order to stay within the maximum deficit, as we get a clearer view of Income through the year.

ACTION: The Head of Finance/Chief Executive to prepare a budget plan for a -£150,000 deficit. This to include a list of additional decisions that can be made in-year to make further savings if the need arises.

The Committee discussed looking at grants that may be available to them as a charity. There were currently a lot of COVID-19 response grants out there for charities to apply for which could be used to support everything from staffing to maintenance costs. A Trustee volunteered to support The SU with this piece of work.

ACTION: The Head of Finance and Valerie Copenhagen to identify charity grants to apply for to help support The SU through the pandemic.

The Committee discussed the auditor's recommendation that The SU should have three year financial plans. Currently this wasn't possible because the University determined the block grant to be given to The SU on a yearly basis making it impossible to plan more than a year ahead. If the University reduced the block grant next year this would have major implications for The SU operating budget.

QUESTION: A Trustee asked how Freshers' Week 2020 was being funding.

**ANSWER:** The Head of Finance explained that the University were paying the full costs for this event.

**QUESTION:** A Trustee asked if any more savings could be made by reducing the need for casual staff?

**ANSWER:** The Head of Finance advised that this part of the budget had already been cut down to the absolute bare essentials.

**QUESTION:** The Chair asked if there would be any potential to generate income from the acquisition of the Edge.

**ANSWER:** The Head of Finance advised that they currently have no information for this to be able to factor it into the budget.

### (Rob Clay left the meeting at this point)

**QUESTION:** A Trustee asked if the Head of Finance felt they had enough support to do the required necessary work.

**ANSWER:** The Head of Finance explained that their work was being impacted by a recurring staff absence within their team. However, they felt strongly supported by the committee and RSM auditors. The Chief Executive reported that HR were aware of the issues and were working closely with The SU to address the matter.

**QUESTION:** A Trustee asked if there was anything that could be done provide short term support.

**ANSWER:** The Head of Finance explained that they felt they would be better supported once their term time staff returned to work as this would free up their time to focus more on this work.

**QUESTION:** A Trustee asked at what point does the Charity have to report to the Charity Commission.

**ANSWER:** The Head of Finance advised that The SU was not yet at the point where it needed to report to the Charity Commission. Financially the Charity Commission would want to be reported to in the event of fraud, significant financial loss or insolvency.

The Committee discussed and agreed that The SU needs to communicate clearly to the University it's budget plans so that they understand how it could potentially impact them. Understanding some of the decisions that may need to be made under the worst case scenario might prompt them to consider giving financial support to The SU. The University has previously been pleased with The SU ability to manage its budget appropriately.

ACTION: The Chief Executive to draft communications to go out to key stakeholders communicating SU priorities for during the pandemic.

(Valerie Copenhagen left the meeting at this point)

## 6. Risk Management

The Committee received a report on risk management (see R3 of the Committee reports).

The Committee reviewed the risk register and agreed that the impact of the 'failure to handle reputational risk' needs to be updated to reflect the greater risk associated with COVID-19.

#### 7. Any other business

No items had been previously identified for discussion under any other business.

#### 8. To confirm the date and time of future meetings

The Committee agreed the following dates and times for future committee meetings:

- Thursday 22<sup>nd</sup> October 2020 9-11am
- Thursday 19<sup>th</sup> November 2020 9-11am
- Thursday 17<sup>th</sup> December 2020 9-11am
- Thursday 21<sup>st</sup> January 2021 9-11am
- Monday 15<sup>th</sup> March 2021 9-11am
- Thursday 20<sup>th</sup> May 2021 9-11am

The meeting ended at 11.10am.							
Item number	Action						
4	The Head of Finance to check what the impact of the proposed change to the limit authorisation would have been on last year's asset register.						
5	The Head of Finance/Chief Executive to prepare a budget plan for a -£150,000 deficit. This to include a list of additional decisions that can be made in-year to make further savings if the need arises.						
5	The Head of Finance and Valerie Copenhagen to identify charity grants to apply for to help support The SU through the pandemic.						
5	The Chief Executive to draft communications to go out to key stakeholders communicating SU priorities for during the pandemic.						

#### **PURPOSE**

To provide Trustees with:

- a revised budget for 2020/21;
- update on progress to implement audit recommendations;
- a project plan for the audit tendering process.

#### **CONTENTS**

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Page 5: Appendix 1: Management Accounts

Page 6: Appendix 2: Budget Scenarios – Revised Budget

Appendix 3: Audit Tendering Project

#### **REPORT**

#### 1. MANAGEMENT ACCOUNTS

- 1.1 Appendix 1 shows management account for September with original budget. The report has been amended to remove all restricted funds from the figures to show more clearly the performance of actual against budget. They are still a work in progress with budget phasing to be done for non-commercial areas to be processed to help better variance reporting.
- 1.2 Performance to date for all non-commercial area is in line with expectation as managers are still working on essential expenditure only.
- 1.3 The £81k grant from the university to part fund freshers week has not yet been fully expensed with the timing difference in payments causing the variance.
- 1.4 Freeze remains on recruitment of SU funded posts.
- 1.5 October accounts will have report with revised budget.

#### 2. **2020/21 BUDGET UPDATE**

- 2.1. Appendix 2 shows revised budget (-£253k loss) after the following amendments:
  - University block grant cut by £34k. The SU only informed of this on 8<sup>th</sup> October.
  - Salary forecast amended to remove 2% cost of living pay increase confirmation that this will not be given to staff received on 15<sup>th</sup> October.
  - Bars budget fully revised based on first weeks trading performance under Covid restrictions.
- 2.2 Other assumptions in budget:
  - Social distancing restrictions remain for Semester 2.
  - No club nights.
  - No Summer Ball
  - Other non-commercial activities to resume in January
- 2.3 Potential Insurance pay out for business loss not included in budget as not yet guaranteed.

#### 3. RESERVES

3.1. The SU holds unrestricted reserves currently totalling £320k (this figure is to be confirmed after 19/20 accounts audit finalised). In light of Covid 19 and the financial implications of the restricted commercial operation in 20/21, £150k has been identified as a minimum permanent reserve which must be held. All additional commitments to investment have been halted and another £150k identified as a maximum to fund the forecast deficit in 20/21.

#### 4. BUDGET RECOMMENDATIONS

4.1. Separate confidential paper with budget recommendations to be sent separately to committee.

#### 4. AUDIT RECOMMENDATIONS – UPDATE ON OUTSTANDING ITEMS

These will be updated on completion of audit for FY19/20 next month.

#### 4.1. Segregation of Duties:

- Work on creation of procedures manual and replacement of existing Bye Laws and regulations paused.
- The team has been affected by the absence of a key staff member, meaning some tasks not fully segregated as Head of Finance has to cover number of their tasks.

#### 4.2. Cash Controls

• The SU has gone cashless, with staff relocated from the Finance Office to The Edge offices removing the service to the University. No problems have been reported to us.

#### **5. AUDIT TENDERING**

- 5.1. This process was last carried out in 2012 with the original plan for it to last until July 2015. The current Auditors RSM have been extended yearly on a rolling basis since then partly due to the need to minimise disruption while work was being carried out to improve finance systems.
- 5.2. A project plan has been put together (appendix 3) to plan out the tendering process for completion by the end of January.
- 5.3. RSM will need to be kept for our year ending 31 July 2020 to complete the work done last year on the Chart of Accounts so The SU would be looking for tender to start with year-end accounts 31 July 2021.

#### **ACTIONS**

- 6. Trustees are asked to note the report.
- 6.1. Trustees are asked to:
  - discuss project plan for audit tendering and determine if this should proceed;
  - confirm Client, Sponsor and Project Manager for the project;
  - confirm project team members;
  - identify any other risks to the project.

CONTACT:	Andrew McLaughlin (Chief Executive)	E-Mail: a.m.mclaughlin@bath.ac.uk

**R2** 

Helen McHenry (SU Head of Finance)	E-Mail: h.m.mchenry@bath.ac.uk

# **APPENDIX 1: Management Accounts**

	Annual	August 2020	September 2020		YTD		PRIOR YTD Actual	Annual
Core Summary	budget 2020-21	Actual for month	Actual for Actual Budget Variance to Year-		Year-to-date 2019-20	budget remaining		
	£	£	£	£	£	£	£	£
Income								
University Block Grant	1,774,924	141,917	141,917	283,833	295,821	-11,987	261,167	-1,491,091
Commercial Income	733,958	0	16,623	16,623	44,157	-27,534	107,539	-717,335
Student Groups	0	0	0	0	0	0	1,672	0
Sports	123,950	0	180	180	0	180	19,222	-123,770
Advertising & Sponsorship	29,000	3,023	6,010	9,033	5,500	3,533	5,868	-19,967
Events Income	195,650	0	39,690	39,690	0	39,690	202,211	-155,960
Union Income	26,090	81,005	1,257	82,262	5,417	76,845	41,146	56,172
Internal Recharges	0	0	0	0	0	0	0	0
Total Income	2,883,572	225,944	205,677	431,621	350,894	80,727	638,825	-2,451,951
Staff Costs								
Staff: Salaries & Wages	-1.692.054	-126.041	-128,436	-254,476	-283.942	29.465	-222.444	1.437.578
Staff: Agency	-15,600	0	-2,828	-2,828	-2,267	-561	0	12,772
Staff: Casual	-232,206	-1,479	-16,119	-17,599	-17,662	63	-7,762	214,607
Total Staff Costs	-1,939,860	-127,520	-147,383	-274,903	-303,870	28,968	-230,205	1,664,957
Other Expenditure								
Commercial	-234,800	-1,789	-16,209	-17,998	-17,060	-938	-55,046	216,802
Staff: Other	42,333	-1,868	-1,512	-3,998	5,247	-9,245	-8,231	-46,330
Student groups	-1,050	0	-380	-380	-450	70	-1,934	670
Sports	-215,660	-18,632	-490	-19,123	-20,350	1,227	-42,487	196,537
Advertising & marketing	-23,820	-3,525	-2,642	-6,167	-11.233	5,066	-2,463	17,653
Event costs (direct)	-203,566	-7.500	-24.615	-32.115	0	-32.115	-57.634	171.451
Union expenses	-90,725	-3,631	-42,192	-46,247	-45,008	-1,238	-11,276	44,413
Motor expense	0	2,851	-1,234	1,616	0	1,616	-29,026	1,616
Internal Recharges	-17.548	0	0	0	0	0	0	17,548
Volunteer and student costs	-13,655	-84	0	-84	0	-84	-2,470	13,571
Establishment	-108,169	-46.679	-10.962	-55.752	-55.946	194	-72.203	50,527
Asset and finance expenses	-99,868	-18,579	-43,503	-60,732	-11,386	-49,346	-57,324	37,786
Depreciation	-15,400	-1,217	-1,217	-2,434	-2,567	132	-2,434	12,965
Total Other Expenditure	-1,011,680	-105,634	-147,719	-2,434	-161,514	-86,504	-349,263	757,187
Total Expanditure	-2,951,540	-233.154	-295,102	-522,920	-465,384	-57,536	-579,468	2.422.145
Total Expenditure	-2,351,540	-255,154	-235,102	-522,520	-405,384	-57,550	-5/9,408	2,422,145
Net Surplus/(Deficit)	-67,968	-7,210	-89,425	-91,299	-114,490	23,191	59,356	-29,806

# **APPENDIX 2: Budget Scenarios**

UNIVERSIT	Υ					
OF BATH	Budget V1	Budget C1	Budget S1 Updated	Budget C2	Budget S3 Updated	Revised Oct20
	2020/21	Budget S1 2020/21	2020/21	Budget S3 2020/21	2020/21	2020/21
Income	£	£	2020/21 £	£	2020/21 £	£
Block Grant	1,774,924	1,774,924	1,774,924	1,774,924	1,774,924	1,740,924
Commercial sales	1,774,924	736,434	736,434	378,608	378,608	218,679
Sports income		121,702	99,300	121,702	99,300	97,000
Advertising & Marketing	121,702 45,000	39,000	39,000	38,000	38,000	39,000
					_	-
Event Income	400,865	274,467	274,467	78,600	78,600	78,600
Other	87,638	165,994	131,856	156,404	121,266	136,156
Staff Costs	3,518,063	3,112,521	3,055,981	2,548,238	2,490,698	2,310,359
Staff: Salaries & Wages	- 1,708,324	- 1,704,324	- 1,704,324	- 1,704,324	- 1,704,324	- 1,656,429
Staff: Casual	- 295,990	- 252,625	- 234,995	- 177,013	- 159,383	- 133,907
Staff: Training & Conferences	- 27,500	- 13,500	- 11,000	- 13,500	- 13,700	- 11,000
Staff: Vacancy Factor	62,533	62,533	62,533	62,533	62,533	61,627
Other	- 17,618	- 14,070	- 27,320	- 12,070	- 23,570	- 22,820
Other	- 1,986,899	- 1,921,986	- 1,915,106	- 1,844,374	- 1,838,444	- 1,762,530
Other Expenditure	- 1,980,899	- 1,921,960	- 1,915,100	- 1,044,374	- 1,030,444	- 1,762,530
Commercial	- 364,417	- 252,654	- 252,654	- 134,900	- 134,900	- 70,050
Sport	- 271,805	- 271,805	- 212,660	- 271,805	- 212,660	- 212,660
Advertising & Marketing	- 24,620	- 24,620	- 23,820	- 24,620	- 23,820	- 23,820
Event costs	- 396,586	- 323,962	- 323,962	- 125,596	- 125,596	- 125,586
Affiliation	- 39,250	- 39,250	- 38,110	- 39,250	- 38,110	- 38,110
IT Management Fee	- 44,500	- 44,500	- 44,500	- 44,500	- 44,500	- 44,500
Administration Costs	- 47,483	- 30,280	- 26,983	- 29,280	- 24,033	- 26,983
Budget allocated to student group	- 19,773	- 19,773	- 15,023	- 19,773	- 15,023	- 15,023
Volunteer & Student Costs	- 34,533	- 27,133	- 20,263	- 27,133	- 20,263	- 20,263
Establishment	- 113,399	- 106,279	- 106,279	- 105,279	- 105,279	- 106,279
Capital Purchase Under £1000	- 19,700	- 16,700	- 16,700	- 15,700	- 15,700	- 16,700
Repairs & Maintenance	- 29,318	- 25,318	- 25,318	- 25,318	- 25,318	- 13,560
Irrecoverable VAT	- 26,500	- 21,500	- 21,500	- 14,000	- 14,000	- 14,000
Bank & Credit Card Charges	- 22,500	- 18,500	- 18,500	- 18,500	- 18,500	- 15,500
Professional fees	- 15,000	- 15,000	- 15,000	- 15,000	- 15,000	- 15,000
Depreciation	- 15,400	- 15,400	- 15,400	- 15,400	- 15,400	- 15,600
Other	- 46,161	- 45,161	- 32,150	- 44,161	- 31,150	- 27,700
	- 1,530,945	- 1,297,835	- 1,208,822	- 970,215	- 879,252	- 801,334
Total Expenditure	- 3,517,844	- 3,219,821	- 3,123,928	- 2,814,589	- 2,717,696	- 2,563,863



# APPENDIX 3: Audit Tendering Project

Project Title:	Audit Tendering
Planned Activity:	To complete tendering process for Auditors
Strategy Strands:	NA – This is an operational activity that requires completing.
Objectives:	To successfully complete the tendering process for Auditors
Project Group	
Client:	Tom Sawko (Sport Officer) TBC
Sponsor:	Andrew McLaughlin (Chief Executive)
Project Manager:	Greg Noakes (Governance & Executive Support Manager)
Project team:	Helen McHenry (Head of Finance)
	Rob Clay (Independent Trustee)
	Independent Trustees (TBC)
Internal Stakeholders:	Finance & Audit Committee
	Board of Trustees
External Stakeholders:	NA
Approval	
Client brief approved by:	NA.
Project plan approved by:	



		Actions	Responsibility	Cost	Deadline	Progress
ase 1	1	Meet to:      discuss project plan and determine if this should proceed;     confirm Client, Sponsor and Project Manager for the project;     confirm project team members;     identify any other risks to the project.	Finance & Audit Committee	NA	22/10/2020	
t Ph	2	Potential companies identified and contacted for expression of interest.	Project Team	NA	19/11/2020 03/12/2020	
Project Phase	3	Invitation letters prepared and approved by Finance & Audit Committee via decision without a meeting.	Project Team Finance & Audit Committee	NA	03/12/2020	
	4	Invitation letters sent out to companies to invite for financial year ending 31/07/2021 till financial year ending 31/07/2025.	Project Team	NA	03/12/2020	
	5	Companies submit applications for contract.	Project Team	NA	31/12/2020	
2	6	Meet to review applications received and shortlist three companies to make presentation to Finance & Audit committee.	Project Team	NA	11/01/2021	
Project Phase	7	Meet to receive presentation from final three companies and decide which company to go with.	Finance & Audit Committee	£15,000	21/01/2021	
ct	8	Companies are informed of the outcome.	Project Team	NA	31/01/2021	
Proje	9	Write report for Board of Trustees detailing the process followed, any issues that arose, the company chosen and the rationale for this.	Project Team	NA	17/03/2021	
	10	Meet to receive report on audit tendering process.	Board of Trustees	NA	25/03/2021	
		ues identified:  • cisions: •				
	Suc	ccess Criteria:  Successfully complete tendering process for auditors.				
	Eva	Successfully complete tendering process for additors.  Iluation Method:  Review in 4 years' time when beginning the process again.				

REPORT ON FINANCE AND AUDIT

	Risk Assessment Matrix							
Trivial	Minor	Serious	Fatal					
1	2	3	4	5				
2	4	6	8	10				
3	6	9	12	15				
4	8	12	16	20				
5	10	15	20	25				

	Risk Rating Bands											
LOW RISK (1-8)	MEDIUM RISK (9-12)	HIGH RISK <i>(15-25)</i>										
Continue, but review periodically.	Continue, but monitor controls in place regularly.	Must not proceed until risks are reduced to a lower level (Medium).										

	Risk(s) identified	Impact	Likelihood	Gross Risk	Controls & measures	Impact	Likelihood	Gross Risk	Movement
1	Failure to manage conflict of interest affects tendering process	4	3	12	<ul> <li>Check that Trustees involved have no conflicts of interests directly or indirectly with any of the companies.</li> <li>Check that staff involved have no conflicts of interests directly or indirectly with any of the companies.</li> </ul>	4	2	8	-4
2									
3									
4									
4	ssessor: Greg Noakes <i>(Governance &amp; Executive Support M</i>	anag	er)		Date: 15/10/2020 Review date: 22/10/2020				

#### **PURPOSE**

To provide an update on risk management matters handled by The SU since the previous meeting.

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Page 3: Appendix 1: Risk Register

Pages 4-5: Appendix 2: Business Continuity and Recovery Plan

Page 6: Appendix 3: Accident Statistics

Page 7: Appendix 4: Health & Safety Inspection Update

#### **REPORT**

#### 1. RISK REGISTER

- 1.1. Appendix 1 contains the Risk Register which was last updated in March 2020.
- 1.2. A further risk to be potentially added to the risk register is poor handling of safeguarding, complaints and student member disciplinary matters. Work needs to be done to evaluate where The SU stands on this and this will be carried out by the Governance & Executive Support Manager.

#### 2. BUSINESS CONTINUITY AND RECOVERY

- 2.1. Due to the current pandemic caused by Covid-19 The SU is currently operating in accordance with its Business Continuity and Recovery policy.
- 2.2. Senior Management and Officers were previously meeting daily online to discuss any issues arising and make decisions. This has now switched to meeting three times a week.
- 2.3. The SU finance team continues to monitor the budget closely.
- 2.4. Appendix 2 contains a copy of the current Business Continuity and Recovery plan.

#### 3. HEALTH & SAFETY

- 3.1. Appendix 3 contains statistics for accidents that have been reported to the Departmental Health & Safety co-ordinator.
- 3.2. The Cheerleading club's activities have currently been suspended due to concerns around standards of health & safety. Work is currently ongoing to address these.
- 3.3. Due to the heightened risk around student groups events/activities in relation to COVID-19 a weekly events meeting is now being held with key staff attending to advise on more complex event plans.
- 3.4. Appendix 4 contains an update for actions identified from the Health & Safety inspection carried out in November 2019.
- 3.5. The Departmental Health & Safety coordinator will be retiring in December and planning is currently underway for how this role will be carried out going forward.

# ACTIONS

**4.** Trustees are asked to note the report.

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	Paul Brooks (Departmental Safety Co-ordinator)	E-Mail: pb262@bath.ac.uk

## **APPENDIX 1: RISK REGISTER**

Student Union Risk Register														
21.11	_					Astin								
Risk Key  Low Risk:	ore -8)	Action												
Medium Risk:	-,	continue, but review periodically to ensure controls remain effective continue, but implement additional reasonably practicable controls where possible and monitor regularly												
High Risk:	-	(9	_	identify new controls to reduce risk to a low or medium level.	vne	e po	מוצצע	ne ar	id monitor regularly					
nigii Kisk.	+	(15-	25)	identify new controls to reduce risk to a low or medium level.										
	-	-			+	-								
Description of risk	Impact (1-5)	Likelihood (1-5)	Gross Risk	Key controls/processes to mitigate risk	Impact (1-5)	Likelihood (1-5)	Net Risk	Movement	Improvement actions/additional controls to be added	Timescale	Risk Owner			
Reduced income from University block grant and/or commercial activities	5	3		Regular reviewing of commercial income performance. Regular ongoing analysis of current market competition. Budget monitoring and approval by Trustees Reserve budget can cover SU operating costs for a year				5	Budget planning to account for different levels of funding. Exploring oppurtunities to diversify and strengthen commercial income. Establish back-up of alternative supply options to NUSSL.		Chief Executive Head of Finance Head of Comerical			
Fraud	5	3	15	Financial policies, procedures and regulations.  Budget monitoring and approval by Trustees  External audit with auditors reporting directly to Trustees.	5	2	10	5	Review of financial policies.		Chief Executive Head of Finance Governance Manager			
Staff/Student serious injury or fatality	5	3	15	Annual internal health & safety audit. staff/student health & safety training Risk assessments for high risks activities. Student/Staff events approved via online Event Planner. Fire wardens and agreed evacuation procedures. UHSE external healthy & safety audits. Suitable insurance cover for The SU.	5	2	10	5			Chief Executive Governance Manager Head of Comercial Head of Activities			
Data breach	5	3	15	staff/student data handling training. Data sharing agreement with University. Data stored securely on MSL and Alterline severs. Personal staffing records kept by the University HR dept.	5	2	10	5	GDPR policy to be reviewed.  Data sharing agreement with University to be reviewed.  Retention schedule to be added to SU File Policy.		Chief Executive Governance Manager			
IT Support Services	5	3	15	University run	5	2	10	5			Chief Executive Governance Manager			
Sudden reduction in staffing resources	5	3	15	Business continuity plan. Emergency planning pre-meetings. Chief Executive on University business continuity team.	5	2	10	5			Chief Executive Deputy Chief Executive			
Poor stakeholder engagement.	4	3	12	Regular engagement activities with University stakeholders.	4	3	12	0	Memorandum of understanding with University. Clear SLA with key University departments. Stakeholder management strategy.					
Poor Student engagement	4	3	12	Ongoing data insight research into student participation.	4	3	12	0	Student Engagement Policy to be written. Development of Citizen Assembly.		Chief Executive Head of Student Voice			
Poor strategic planning and oversight	4	3	12	Strategy monitored and approved by Leadership Committee/Board. Annual staff area planning. Ongoing data insight research to inform strategies/planning. Project Management training. Projects approved and monitored by Leadership Committee/Board.	4	2	8	4			Chief Exeucitve Deputy Chief Executive Heads of Departments			
Poor recruitment, retention and diversity	4	3	12	Trustee training and induction. Staff taining for chairing interview panels. Staff development and training oppurtunities. Regular staff wellbeing surveys.	4	2	8	4	Development of second line support and succession planning.		Chief Executive Deputy Chief Executive University HR			
Failure to handle reputational risk	3	3	9	List of events Slander and lible training for student media/officers	3	2	6	3						

# APPENDIX 2: Business Continuity and Recovery Plan

		Impact of loss/disruption upon		Maximum Tolerable	Department or staff with		Period(s) during which	Gaps in resilience and/or
Core Function/Process	Activity		Recovery Time Objective		special interest	Planned mitigation prior to disruption	more critical	further required mitigation
Commercial Income	Bar day time activties	· · · · · · · · · · · · · · · · · · ·	3-7 days	7 days	Bars & Events Team	None	Term time	rateric required integration
	Club Nights	1	3-7 days	7 days	Bars & Events Team	None	Term time	
	Events held in the bar	1	3-7 days	7 days	Bars & Events Team	None	Term time	
	External stallholders	financial	3-7 days	7 days	Marketing Team	Move event if notice given	Term time	
		J				Event Risk Management plan/Move event if		
Key Events	Freshers' Week	financial/reputational	1/2 day	1/2 day	Bars & Events Team	week notice given.	At time of the event	Cancelation policy
	Freshers' fair/re-fresh fair	financial/reputational	1/2 day	1/2 day	Marketing Team	Move event if notice given	At time of the event	Add event cancelation to bookings terms & conditions
	Varsity	financial/reputational	1/2 day	1/2 day	Activities Team	Risk Management plan for event cancelation	At time of the event	
						Event Risk Management plan/Move event if		
	Rugby at Rec	financial/reputational	1/2 day	1/2 day	Activities Team	week notice given/cancel with minimal impact	At time of the event	
						Event Risk Management plan/Move event if		
	Summer Ball	financial/reputational	1/2 day	1/2 day	Bars & Events Team	week notice given.	At time of the event	Cancelation policy
	Masquerade	financial/reputational	1/2 day	1/2 day	Activities Team	Event Risk Management plan/cancel in accordance with notice required under venue contracts.	At time of the event	
	Snowball	financial/reputational	1/2 day	1/2 day	Activities Team	Event Risk Management plan	At time of the event	
						Event Risk Management plan/Cancel in accordance with notice required under venue		
	Awards	financial/reputational	1/2 day	1/2 day	Activities Team	contracts.	At time of the event	Cancelation policy
	Farmers Market	financial/reputational	1/2 day	1/2 day	Marketing Team	Cancel with minimal impact if 48 hours notice given	At time of the event	
	Elections	reputational	3-7 days	7 days to 1 month		Move if elections if necessary	At time of the event	
						Remote working/Head of Finance hold credit		
Finance Functions	Paying suppliers	financial/service delivery	1/2 day	7 days to 1 month	Finance Team	card	NA	
	Re-imbursing students	financial/service delivery	1/2 day	7 days to 1 month	Finance Team	Remote working	NA	
	Managing income	financial/service delivery	3-7 days	7 days to 1 month	Finance Team	Remote working	NA	
	Managing bank account	financial/service delivery	1/2 day	7 days to 1 month	Finance Team	Remote working	NA	
	Budgetary managemant	financial/service delivery	3-7 days	7 days to 1 month	Finance Team	Remote working	NA	
						Remote working/Submit at least a week before deadline/HMRC give 1 warning for late		
	VAT return	financial/regulatory	7 days	7 days to 1 month	Finance Team	submission	Quarterly	
						Remote working/Submit at least a month before		
	Charity Return	financial/regulatory	7 days	7 days to 1 month	Finance Team	deadline	Jan-Feb	
Advice & Support	Student Casework	Service delivery/health & safety	1/2 day	3-7 days	Advice & Support Team	Remote working	Term time	
	day to day advice & suppor	t Service delivery/health & safety	1/2 day	3-7 days	Advice & Support Team	Remote working	Term time	
Communication	Social media channels	service delivery/reputation	1/2 day	3-7 days	Marketing Team	Remote working	Term time	
	Maintaining website	service delivery/reputation	1/2 day	3-7 days	Marketing Team	Remote working	Term time	
General Activities	BUCS games	financial	3-7 days	7 days to 1 month	Student Group Activities	Remote working	Term time	
	Approving Student group							
	events	financial	3-7 days	3-7 days	Student Group Activities		Term time	
	Responding to enquiries	· · · · · · · · · · · · · · · · · · ·	1-2 days	3-7 days	The SU	Remote working	Term time	
	Day to day office functions	service delivery	3-7 days	7 days to 1 month	The SU	Remote working	Term time	

	Description of equipment/external service				Maximum Period of		Gaps in resilience and/or further required
Department/supplier	provider	Special features	Mitigation	Recovery Time Objective	Disruption	Users/Stakeholders	mitigation
		Understand student					
		clientele and campus	Links to other local Bath-				
External Supplier	Security	security.	based security companies	3-7 days	7 days	Students/Staff/The SU	
			List of alternative				
NUS Ltd	Food/Beverage suppliers	Good discounts on products	suppliers kept	3-7 days	7 days	Students/Staff/The SU	
			Very well managed -				
			inaccordance with				
SU Bars & Entertainment	Plug and Tub	Large fully equipped Venue	procedures	3-7 days	7 days	Students/Staff/The SU	
Advance	Exchequer software	Finance software	NA	1/2 day	1/2 day	Finance team	
Nat West/gemalto	Card reader	Allows card payment	NA	1/2 day	1/2 day	Finance team	
MSL	Website			1/2 day	1/2 day	Marketing team	
Adobe creative cloud	Software	High design specs		3-7 days	7 days	Marketing team	
Advice Pro	Advice Database software	Software					

Name	Department/sub-group	Role	Description of concerns	Mitigation	Gaps in resilience and/or further required mitigation
Helen McHenry	Finance Team	Head of Finance	VAT Return		
Helen McHenry	Finance Team	Head of Finance	International payments		
Helen McHenry	Finance Team	Head of Finance	fixed asset register		
Rajiv	Marketing Team	Web Developer	Back end MSL functions	Contact MSL	

# **APPENDIX 3: ACCIDENT STATISTICS**

		Incident Details						Injury Details	Injur	ed Party [	Details		Referral Deta	ails	Investigation Details			Insurance Claims	
		Activity	Club/Event	Date of Incident	Location	Reported by	Injury to	Туре	Student/Staff	Year	Category	First Aid Administered	Sent to Hospital	Reported to University	Investigated	Was it preventable?	Anything Updated	Claim made	Claim Outcome
	1	Setting up	Backstage/Freshers Week	Sep-19	Underdeck		Head	Gash	Student	5	Undergraduate	Yes	Yes	Yes	Yes	No	Risk Assessment	-	-
	2	Inflatable Obstacle Course	Freshers Week	Sep-19	Founders Hall		Shoulder	Dislocated	Student	1	Undergraduate	Yes	Yes	Yes	Yes	Not known	No	-	-
	3	Practice	Cheerleading club/Freshers Week	Sep-19	STV	Club Chair	Shoulder	Unspecified	Student			Yes	No	Yes	Yes	No	No	-	-
	4	Practice	Cheerleading Club	Oct-19	STV	Club Chair	Head	Concussion	Student	2	Undergraduate	Yes	Yes	Yes	Yes	No	No	-	-
	5	Practice	Cheerleading Club	Oct-19	STV	Club Chair	Nose	Fracture	Student	2	Undergraduate	Yes	Yes	Yes	Yes	No	No	-	-
-	6	Match	Rugby	Oct-19	Sulis pitch	Captain	Leg	Fracture	Student	2	Undergraduate	Yes	Yes	Yes	Yes	No	No	Yes	
<u> </u>	7	Practice	Cheerleading Club	Nov-19	STV	Club Chair	Ankle, Head	Concussion & sprain	Student	1	Undergraduate	Yes	Yes	Yes	Yes	No	No	-	-
7	8	White water rafting	Canoe	Nov-19	River Dart	IP	Chin	Gash	Student		Undergraduate	Yes	Yes	Yes	Yes	No	No	-	-
	9	Bars	Bars	Nov-19	Plug	N/K	Ankle	Dislocation	Student		Undergraduate	Yes	Yes	Yes	Yes	Not known	No	-	-
<u>a</u>	10	Practice	Cheerleading Club	Nov-19	STV	Club Chair	Nose	Broken	Student	1	Undergraduate	Yes	Yes	Yes	Yes	No	No	Yes	-
st	11	De-rigging	BUSMS Show	Dec-19	Edge	Edge staff	Head	Unspecified	Student	1	Undergraduate	Yes	No	Yes	Yes	Yes	Yes		
نة	12	Night Club	Night Club	Dec-19	Tub	Bar Security	Head	Laceration	Student	1	Undergraduate	Yes	Yes	Yes	Yes	No	No		
_	13	Practice	Ultimate Frisbee	Dec-19	N/K	Club Chair	Knee	Fracture/Dislocation	Student	2	Undergraduate	Yes	Yes	Yes	No	No	No	Yes	
e	14	Match	Dodgeball	Jan-20	Founders Hall	Club CHair	Humerus	Fracture	Student	1	Undergraduate	Yes	Yes	Yes	No	No	No	Yes	
Š	15	-	The Plug	Feb-20	- 0	Sally Williamson	Torso	Blunt force injury	Student	4	Undergraduate	Yes	Yes	Yes	Yes	Yes	Ongoing		
	16	Practice	Cheerleading Club	Mar-20	STV	Club Chair	Head	Concussion	Student	1	Undergraduate	Yes	Yes	Yes	No	No	No	-	-
	17																		
	18																		
	19																		
	20																		
	21																		
	22																		
	23				l														

## **Summary points:**

- There have been no further accidents reported to The SU since the last meeting.
- There have been no near miss accidents reported to The SU since the last meeting.

### APPENDIX 4: Health & Safety Inspection Report (November 2019)

#### Actions identified as part of previous inspections which have been completed:

- a) The overall storage space for The SU has been addressed to the best of our abilities. There has been some re-arrangement of storage space on campus and off-site store space has also been acquired.
- b) The issue of dangling PC cables throughout the offices occupied by The SU has been addressed.
- c) The issue of Bath Time and URB sofas which weren't able to be proved fire retarded has been addressed by their removal and disposal.

#### Issues identified as part of the previous inspections that are still ongoing:

- a) Stacking of newspaper within the Bath Time currently present a potential fire hazard. Discussions are ongoing with Bath Time about how best to safely store these.
- b) It was identified that the conversion of 'aluminium pan' male toilets to ones with lids had still not been actioned. The Departmental Safety Co-ordinator is still awaiting a quote from Estates about this.
- c) Heating and ventilation remain an issue within The SU with staff complaining that rooms can be too cold or too hot depending on what time of the year it is. Unfortunately there is little that can be done to address this issue other than to monitor it.
- d) Large roll cages and boxes of merchandise continue to be deposited in the passageways of Norwood House level 2. The Chief Executive remains in conversation with AHS about this issue.
- e) The maintenance of Norwood House social spaces continues to be an issue in particular on level 2 where there is a significant amount of footfall generated by visitors to Fresh and Pitstop. The Chief Executive remains in conversation with Estates about who is responsible for ensuring that this area is kept tidy.