

This opportunity profile is designed to give you an idea of what your voluntary work will involve. It highlights the commitments, skills and benefits you can expect from taking up that role.

Role: Nightline Volunteer	Department: Advice & Support Centre
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<p>Duties and Responsibilities:</p> <ul style="list-style-type: none"> To answer every phone call that rings throughout the night and talk politely to the caller, listening to their problems To attend all training as required for the role All volunteers to remain anonymous and keep all calls confidential To remain non-judgemental on all topics discussed 	<p>Time Commitment: 1 shift every 3 weeks per semester minimum shifts are from 8pm to 8am</p> <hr/> <p>Venue: Nightline Office</p> <hr/> <p>Responsible to: Nightline Co-ordinators Advice & Support Manager</p>
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<p>Opportunity: To gain experience talking through personal issues with other people Develop listening skills in a role of responsibility</p>	<p>Benefits: Free training Chance to attend free talks given by the Bath Samaritans Volunteering hours contribute towards The Bath Award And Volunteer Recognition Scheme</p>
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<p>Useful previous experience: Must have an interest in general wellbeing of other students' issues</p>	<p>Training and support:</p> <ul style="list-style-type: none"> Minimum of 2 training sessions per semester Opportunities for further training on specific issues Support from all Committee members 24/7 during term time
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<p>Skills Gained: Participating in this opportunity will enable you to develop and practice the following skills (marked ✓)</p>					
Written Communication		Teamwork		Financial Management	
Verbal Communication	✓	Time Management	✓	I.T.	
Delegation	✓	People Management		Organisation/ Planning	
Decision Making		Negotiation		Marketing	
<p>Others (as specified below): Active Listening Confidentiality</p>					

<p>For further info contact: Advice and Community Manager. Advice & Support Centre suadvice@bath.ac.uk 01225 386906</p>	<p>Website: http://bath.nightline.ac.uk/</p>
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